

## Scheduling Hurricane Ida Mediations

1

Claims Representative and Policyholder select mediation date

2

Claims Representative submits website [PDDS Scheduling Form](#) OR email claim/party info to Hurricane Claims Case Manager at [Mitchell@perrydampf.com](mailto:Mitchell@perrydampf.com)

3

PDDS Case Manger confirms mediation by email to all parties

4

Mediation held via Zoom, Teams, Phone or in person or a hybrid combination

5

PDDS invoice sent to Claims Representative noting claim number

Questions? Call Lisa Scalise at (225) 389-9899 or email [Lisa@perrydampf.com](mailto:Lisa@perrydampf.com)